

Welcome to Market Rasen Racecourse Caravan Park

We want your stay to be relaxing, safe, and enjoyable. Please take a moment to read these key points from our Terms & Conditions.

Arrivals & Departures

• Check-in: from 12 noon

• Check-out: by 11am

- Late arrivals after 6pm may be charged; arrivals after 7pm in March and October are by prior agreement only.
- Full payment due one week before before arrival (two weeks before race meetings)

Cancellations

We know plans can change — we'll always try to be fair and flexible.

- 48 hours or more before your stay: Refund minus a £25 administration charge.
- Cancellations made within 48 hours of the scheduled arrival date are non-refundable.
- If we need to cancel your booking: You'll receive a full refund.

Access & Security

- You'll receive a barrier fob and amenity block key please return these when you leave (replacement fee: £5 each).
- One vehicle per pitch unless otherwise agreed.
- The park speed limit is 5 mph.
- Only touring/leisure vehicles allowed no commercial or sign-written vans.

🐾 Dogs & Children

- Dogs must always be on a short lead (max 1.5m) and never left unattended.
- Please clean up after your dog.
- Children must be supervised at all times, including in facilities and on walks.
- Ball games, bikes, and scooters can be used only in the play area.

BBQs & Safety

- Charcoal BBQs only must be raised off the ground and have a water bucket nearby.
- No open fires, fire pits, or generators.
- No EV charging on site (charging point available at Market Rasen Tesco).
- Fire assembly point: grassed area to the left of the shower block.

P Electric Hook-Up

- Maximum load: 16 amps per pitch.
- No fan or halogen heaters outside or inside awnings.
- If you lose power, check your appliances first before contacting the warden.

Behaviour & Consideration

- Please keep noise to a minimum, especially after **11pm**.
- Respect your neighbours and our team abusive or aggressive behaviour will lead to immediate eviction without refund.
- Keep pitches clean and tidy.

Emergencies

- Fire or medical emergency: Dial 999.
- First aid assistance: Contact Sarah Brighton (Warden) or call 01673 842307.

Feedback & Support

If you have any issues during your stay, please tell a member of staff straight away – we're here to help.

For local events and attractions, visit the office or <u>Visit Lincolnshire</u>.

Data & Privacy

Your booking details are used only for managing your stay.

We may invite you to share feedback through CampStead Ltd after your visit.

Thank you for helping us keep the park safe and enjoyable for everyone. Have a wonderful stay!